

### Issues with recall information on PPSR search Certificates

VACC members were alerted earlier this week of a series of issues relating to incorrect recall information being generated by the results of a PPSR Search that showed some vehicles having a recall applied to them was not current, or not applicable.

VACC thanks members who have provided examples of where and how this has affected their dealerships and the sale or acquisition of any vehicle.

### What the Australian Financial Security Authority (AFSA) has advised VACC?

Please be advised that the administrators of the PPSR, the Australian Financial Security Authority (AFSA) has formally advised VACC of the following:

*'AFSA is aware of concerns around the inclusion of vehicle safety recall data since our update in March.'*

*'A larger than expected number of searches are returning a status of 'contact manufacturer'.'*

*'AFSA has decided to remove vehicle safety recall data from the PPSR while we work with our supplier to address the issues with the National Exchange of Vehicle and Driver Information System (NEVDIS) data.'*

*'From 11:59pm AEDT 29 March 2023, PPSR search results, search certificates and verification statements will no longer include vehicle safety recall data.'*

*'Searches that have returned a 'contact manufacturer' result can be clarified with the relevant manufacturer.'*

*'The manufacturer will always be the most up-to-date source of information regarding vehicle safety recall information.'*

*'A \$2 PPSRA search will continue to provide information about whether a vehicle is debt-free, recorded written-off or recorded stolen.'*

What this means is that the recall information will not be generated on PPSR Search until further advised.

VACC members should continue to use the PPSR to verify vehicle information about whether a vehicle is debt-free, recorded written-off or recorded stolen.

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